



Your Guide to distribution.

<https://ocs.ru/english>

Disclaimer

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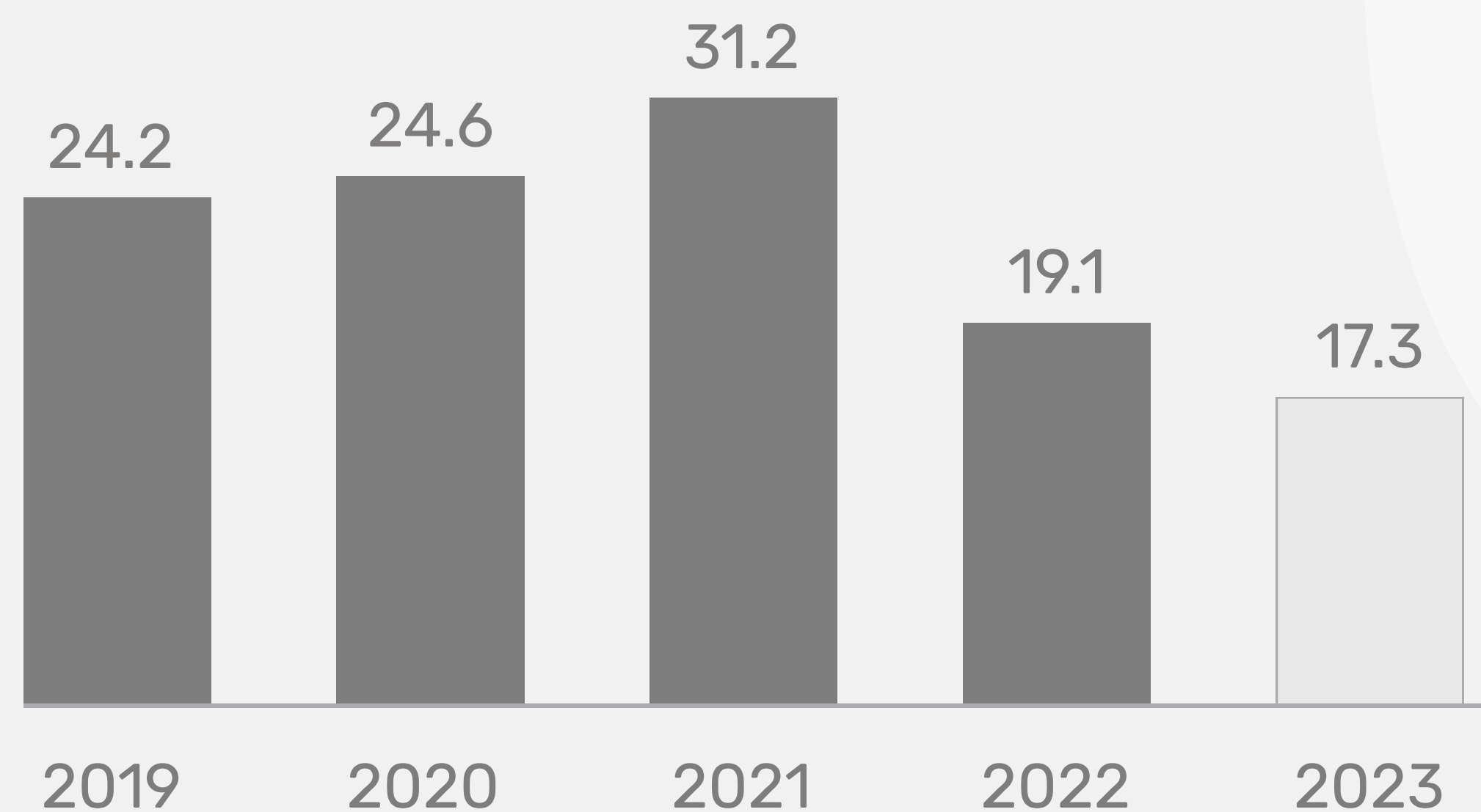
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Russia — Addressable Market

- 2022 Russian IT Market – \$19.1 billion
- Russian IT Market over the years (billion \$):



Vision

We go to

IT and Humanity

We believe in

Inspiration

Enablement

Sustainability

About OCS Distribution

- The largest IT-Distributor in Russia ([CNews Analytics](#))
- Founded in 1994
- Privately owned
- Business Coverage – Russian Federation only
- 2,100+ employees
- 23 offices
- 600+ delivery cities across Russia
- 500+ vendors
- 16 warehouses
- 130+ services for vendors, partners and customers
- Localized IT production onsite & IT Brand "Nerpa"
- 7,200+ partners

Priorities

Distribution as a Service

- Digitalization reduces costs and time-to-market
- New services increase Partner stickiness
- Value-add on every Deal

Smart offerings

- Ready-to-use alliances and bundles
- Smart work with import-substitution
- Partnership alliances

Demand generation

- Continual Vendors and Dealer search
- Gaining expertise in cutting-edge technologies
- Pipeline generation with digital marketing
- Proactive work with the channel

Reaching customers

- Project engagement from stage zero
- Total deal management
- Broad experience from demand generation to deal fulfilment

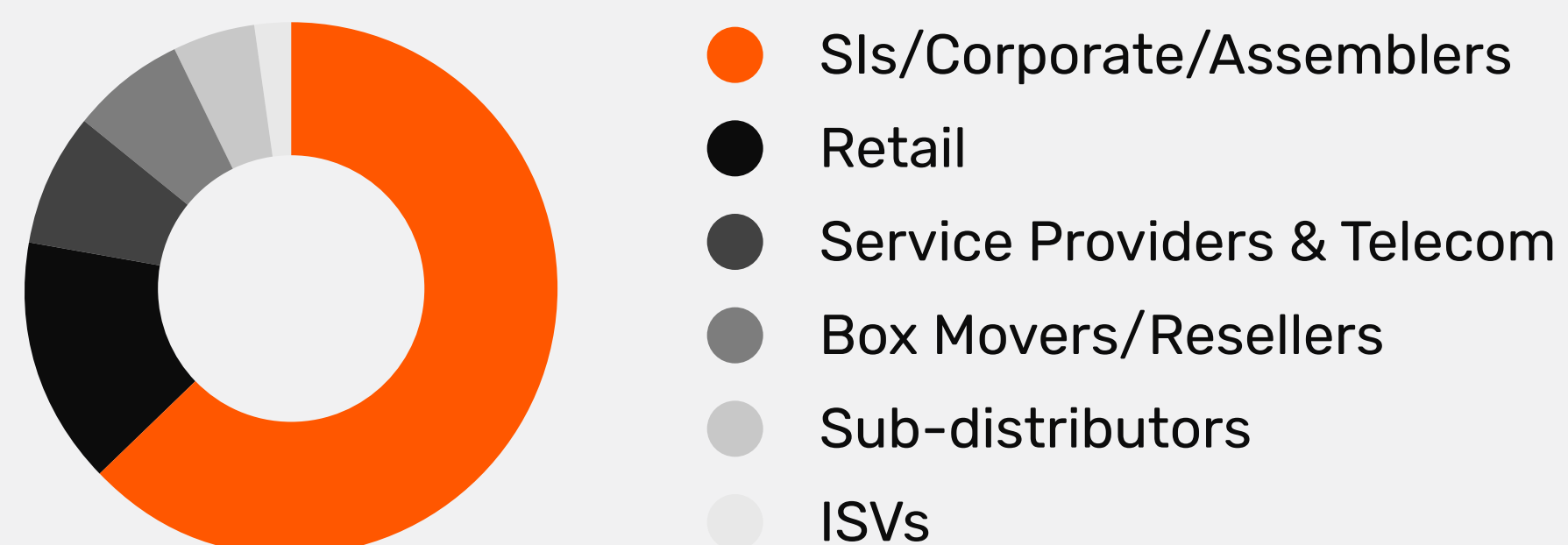
Partners

- 7200+ partners

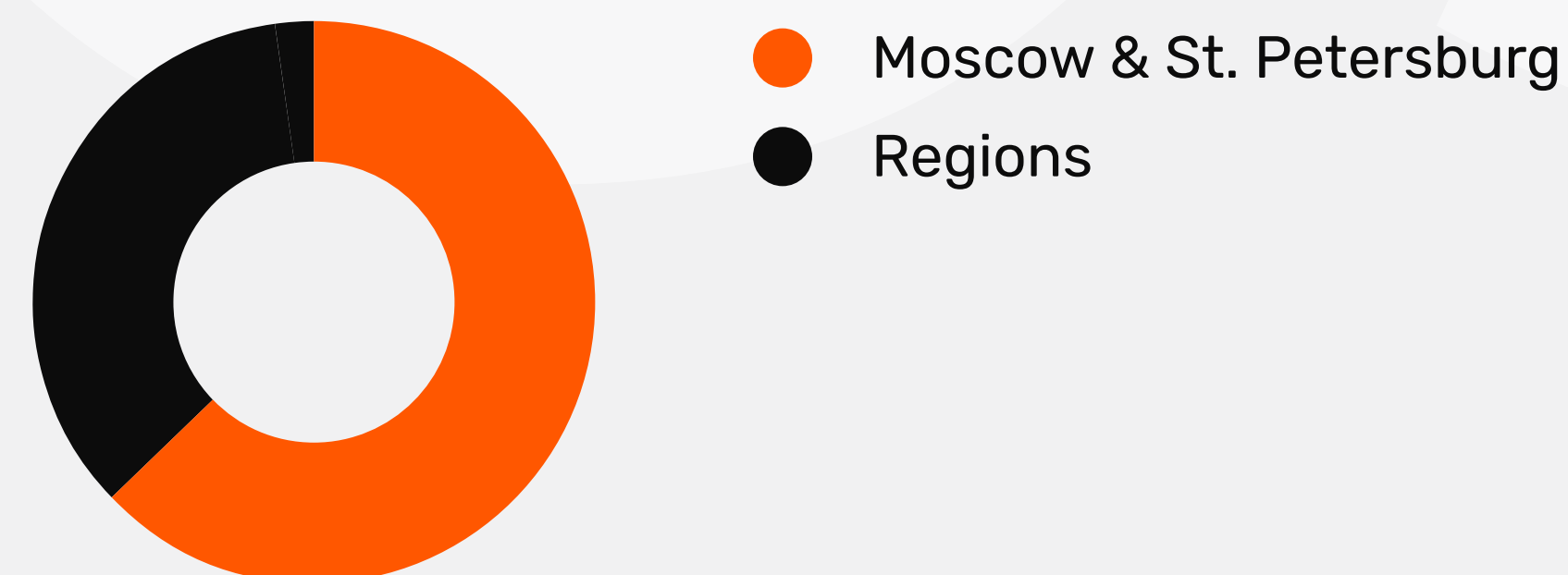
A list of focus dealers is proposed by OCS and approved by the vendor. For each reseller from the list there is a Territory/ Industry Development plan created by the OCS Business Development Manager. The plan is supposed to be updated and managed internally on a quarterly basis. The plan covers:

- Vendor partner status including certifications
- Internal team with specific assigned roles
- Historical and planned competition map
- KPI setup & execution
- Shipments, trainings, marketing and events
- Pipeline generation activities and expected ROI
- Partners shadowing in sales process
- Rhythm of Business

Partner profile breakdown:



Geographic partner breakdown:



*percentages are provided upon request

Customers

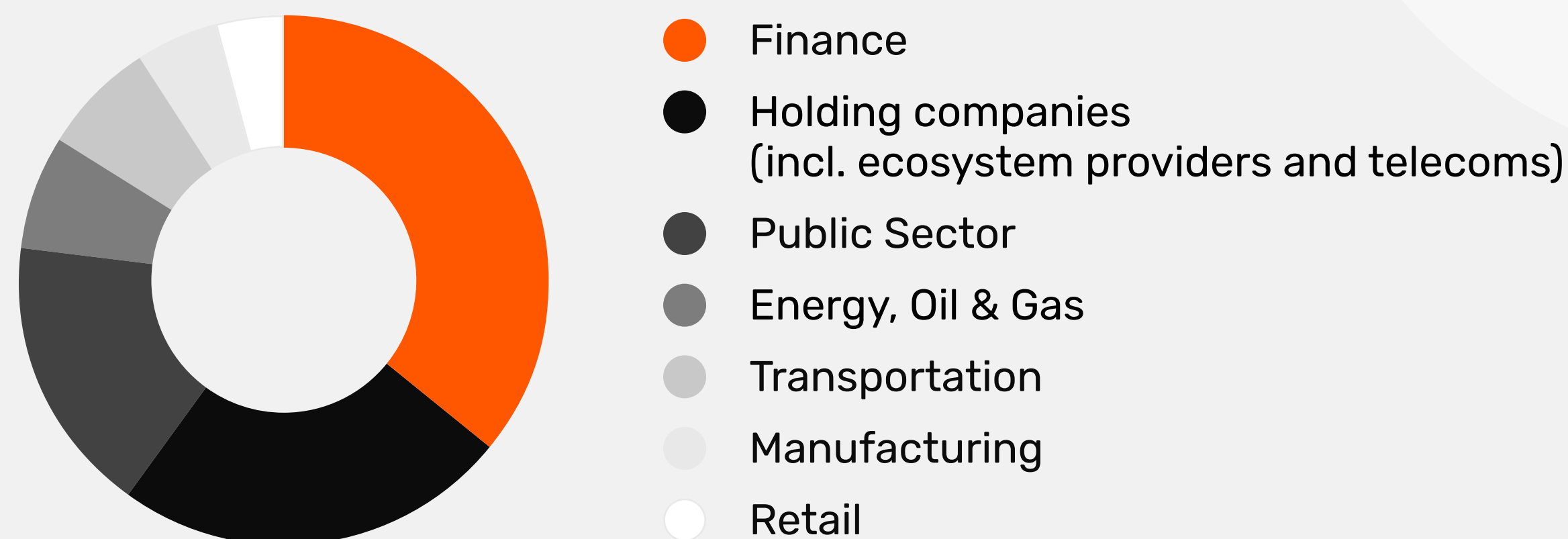


Customers

OCS principles for working with end-customers:

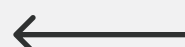
- All bids, including the prices and conditions to be reviewed by customer, are submitted only by vendors/distributors. Dealers are not allowed to submit bids for such deals
- If tender procedures are required to initiate a contract, the customer indicates the participant profile to be a "vendor" or "distributor" under the participant requirements section
- Customers initiate contracts by a public request for proposal announcement to the IT market/community
- Vendors authorize direct sales to a customer

Customer base (Based on dealer reports, customers come from the following industries)



*percentages are provided upon request

Our Services



Our Services

8

Categories: Technology,
Finance, Platform, Logistics,
Marketing, Sales, Manufacturing,
Warranty and support

3

Profiles: Vendors,
Partners and Customers

50+

Services
for Vendor

130+

Services
for the Market

Manufacturing as a service

- **Assembly and manufacturing of IT hardware**

service is provided by OCS team of high-skilled engineers who operate in facilities equipped with all the necessary tools and devices.

- **Localization of Manufacturing**

OCS is ready to set up whole localization process around your brand, including issue of all the mandatory documents in accordance with the requirements of the Russian Federation.

- **Certification of IT hardware**

OCS offers full range of services to organise certification process for products manufactured in Russian Federation by foreign brands, including development of paperwork required to confirm compliance and support of audit performed by the certifying authority.

- **Documentation development**

a set of documents, including design and detailed documentation as well as paperwork to confirm compliance with the requirements of The Eurasian Customs Union.

- **Packaging design**

OCS operates projects where there is a need to design either corporate identity of a trademark or packaging for IT equipment.

- **Technological partnership**

become a supplier of components, accessories and software for the IT equipment manufacturing.

- **Co-branding**

joined projects where Nerpa brand and vendor's brand are brought together to offer hardware and software appliances to the market.

- **Hardware checking and compatibility testing**

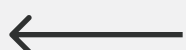
OCS offers a service to perform all the necessary checks of operability and functioning, as well as testing of specific configuration before moving it into production.

- **Software installation and upgrade**

for IT equipment manufacturers we offer service to organise mass installation of operating systems and other software, as well as updating device drivers and microcontroller software.

*To-Vendor services only

Warranty and support as a service



Warranty and support as a service

- **RMA & Warranty**

OCS offers return merchandise authorization (RMA) and warranty services to its partners in accordance with vendor regulations and standards.

- **Extended support**

authorized technical support services are provided in accordance with vendor's regulations and warranty standards. The service may include lower response and resolution time, spare parts buffer, dedicated manager and other options depending on vendor's requirements and offers.

- **Post-warranty support**

range of services and assistance that is offered for hardware with expired warranty. Options may include repairs, maintenance, technical support, etc.

- **Non-Warranty service**

range of services and assistance that are not covered by the standard warranty terms.

- **Service training**

maintenance and support service trainings cover industry standards and best practise.

- **Engineering team**

OCS engineering team may be engaged at any stage of the project: from pre-sale and proof-of-concept to support and monitoring.

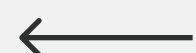
Platform as a service

- **B2B (in-house development)**
an online platform for wholesale computer & home equipment purchases with instant payment, shipping from warehouse and express-delivery
 - API – a service that can integrate with a partner's internal systems for process automation purposes
- **EDO**
an Electronic Documents Exchange platform to facilitate the exchange of legally valid documents between OCS and Russian-based vendors in electronic form

- **EDI**
Electronic Data Interchange: a standardized format for commercial data transfers between OCS and dealers based on strict regulations
- **ZubrIT**
education web platform by OCS for access to genuine vendor's trainings & materials

*To-Vendor services only

Technology as a service



Technology as a service

- **Demo equipment and samples**

vendor equipment provided by OCS to demonstrate a product's technical characteristics and capabilities at different locations: demo rooms, partner/customer sites, exhibitions

- **Training**

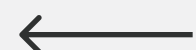
OCS provides vendors opportunity to build in their product topics to courses of the top universities based on their technical expertise and experience of specific projects

- **Engineering, construction and project management activities**

OCS project teams can be involved into deployment activities at every stage of project cycle in collaboration with dealers and vendors. At presale stage OCS experts provide consulting activities, helping dealers to generate proper approach or validate technical specification, advising regarding optimal solutions for customer business needs

- **Contracting/subcontracting activities**

the way of engagement OCS technical team for performing various types of work within the vendor's project activities



Sales as a service

- **Telesales**
outsourcing remote sales and telemarketing aimed at increasing vendor sales volume
- **Distribution as a service**
enables vendor products sales within Russia via a distributor's partner network
- **Regional Office**
allows OCS resources to enable a vendor's representative office in Russia without legal entity registration
- **Deal registration**
a process for developing a project sales pipeline generated by dealers

- **Lead generation & processing**
OCS marketing and analytical tools for vendors who are interested in transferring leads to partners and in increasing the proportion of sale closings
- **Partner Network Setup**
building a qualified partner channel in Russia
- **Rebates**
incentive tool aimed at boosting dealer sales volumes for a certain product or to develop certain dealer competencies
- **Go to market strategy**
development of action plan for launching vendor's products sales in local market via Distributor (consulting service)

*To-Vendor services only

Finance as a service



Finance as a service

- **Leasing**

credit services in favor of a vendor for receiving its products by dealers/customers

- **IFRS/Russian accounting standards/paperwork**

OCS regularly provides financial statements prepared according to Russian and International standards. OCS's financial reporting and internal business process control systems are regularly audited

- **Segregated accounts**

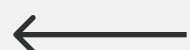
according to Russian law, payments in certain types of government purchasing procedures are made via special bank accounts. OCS has expertise and experience in dealing with these procedures and regulations

- **Scoring**

an assessment of dealer and customer solvency based on statistical data and 30+ parameters that is used as an auxiliary tool for evaluating dealer transactions

- **Finance fulfilment**

a set of financial and logistical services that support deal parties in proceeding payments and allow all suppliers to import any products to Russian Federation



Logistics as a service

- **Delivery and Shipping**
allows vendors to move their products to buyers via the chain of suppliers
- **Storage and warehousing**
allows vendor to store their products in OCS warehouses until demanded
- **Authorization documents**
allows vendors to delegate to OCS document and certificate registration
required for importing and selling goods within the Eurasian Economic Union
- **Logistic fulfilment**
a set of financial and logistical services that support deal parties in proceeding
payments and allow all suppliers to import any products to Russian Federation

*To-Vendor services only

Marketing as a service



Marketing as a service

- **Public & Media relations**

all types of paid or organic Media Publications & Events: press-releases, comments, interviews, announcements and conferences

- **Corporate Merchandise**

branded (co-branded) pieces and giveaway design and production

- **Creative Studio**

marketing design and content management from scratch or per a vendor's guidance

- **Localization of marketing activities**

Russian market localization for all marketing assets

- **Internet marketing**

full-service digital marketing from landing page development to context ads, SMM, targeting and media ads

- **Event Management**

end to end events organization: from invitation and advertising to leads handling.

- **Online Event Management**

Digital event set up, advertising and support with lead generation.

- **Marketing Campaigns**

turnkey campaign planning, roll-out and reporting

- **Regional Tech showrooms**

local tech demo centers across Russian regions (by request)

- **Analytic Research**

IT Market Research Service executed by OCS analysts

*To-Vendor services only

Portfolio



Portfolio

- Hardware (including Computer appliances) – 73% of revenue
 - Office Equipment
 - Mobility, Tablets & Mobile Accessories
 - Networking Products
 - Peripherals & Supplies
 - Storage & Data warehouse
 - Power
 - Home appliances & various electronic gadgets
 - Server infrastructure
 - Audio Video & Telecommunication equipment
 - Components (CPU, External Hard Drives, Graphic Cards, Internal Hard Drives, Motherboards)
 - Computer Systems (Desktops, Notebooks & Workstations, Thin Clients)
- Software & Cloud – 19% of revenue
 - Infrastructure software
 - Services (Consulting, Support, Engeneering)
 - Security
 - Cloud
- Support & Maintenance – 8% of revenue

Nerpa by OCS Distribution



NERPA
by OCS Distribution

Smart offer to cover growth of national IT product consumption

- NERPA is a new Russian brand of IT products that represents a wide range of hightech equipment: personal computers, servers, data storage systems, etc
- Founded in 2020 by OCS Distribution, one of the largest domestic IT distributors
- The area of NERPA production site is more than 1500 m²; additional territories are easily deployed for the needs of a specific project
- Nerpa provides 24x7 full- fledged professional support services covering both the first and second support lines

<https://nerpa-it.ru/about/en>

Responsibility is more important than Income

Inclusive ecosystem principles for OCS mean

- Partner growth investments
- Equity and Accessibility for all stakeholders
- Responsibility is more important than Income
- Volunteer club to create inclusivity in Business
- HiPo employees enablement club

Eco/ESG

- We built logistics within all types of transport balance
- We have warehouses to avoid extra delivery
- We invest to environment of our offices and warehouses
- We do sponsor homeless pets' shelter
- We are fostering our eco responsibility

Diversity

- Multi-national Team across Russia
- High and Tolerant Diversity Culture
- Multi-Traditional Events
- Equal Opportunities for all employees & candidates

Healthcare

- | | |
|---|---|
| ● Company & Employees | ● Partners, Customers and Global |
| <ul style="list-style-type: none"> • Healthy Offices System • Health Check Up for Employees • Flexible Workload • Onboard Vaccination • Food Compensation • Health and Selfcare Education | <ul style="list-style-type: none"> • Medical Equipment Distribution • Selfcare Equipment Distribution • Technical Support for Clients • To-Partner Outdoor and Sport Activities |

Awards

Throughout the course of its business, OCS has received multiple awards, honors and nominations from leading global vendors and media brands. Some of them are provided below:

- The Best Distributor for System Integrators (CRN)
- The Best Distributor for Retailers (CRN)
- The largest IT-Distributor in Russia 2021 (CNews)
- The most operationally efficient company in Russia 2021 (CNews)

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